

## WHAT DO I DO WITH...?

### ...sensitive documents?

City of Norfolk staff is ready and waiting 24 hours a day, seven days a week at the Division of Towing and Recovery, 1195 Lance Road, in Norfolk to shred residents' sensitive documents for free. While-you-wait service is available for those with up to 100 sheets, and drop off service for those up to a shopping bag full (paper clips and binders removed).

### ...used electronics?

Small household appliances (hair dryers, televisions, printers, monitors, video games, telephones, accessories, etc.) may be taken to the E-Cycling Collection sites in Norfolk at:

- Division of Waste Management, 1176 Pineridge Road (Monday through Saturday, 10:00 a.m. to 2:00 p.m.)
- Division of Towing and Recovery, 1195 Lance Road (24 hours a day, seven days a week)

### ...household hazardous waste?

Old paints, automotive fluids, compact fluorescent bulbs, garden and household chemicals and other household hazardous waste can be safely disposed of at:

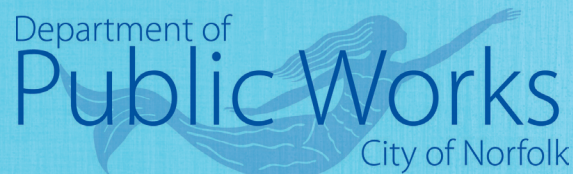
- Division of Waste Management, 1176 Pineridge Road (Monday through Saturday, 10:00 a.m. to 2:00 p.m.)

## WHAT DO I DO IF MY COLLECTION WAS MISSED?

*If your recycling or trash collection is missed, call 441-5813 by close of business the following day.*

### Get Your Recycle e-Minder!

Sign up to for the free Recycle e-Minder to know when to set out your blue cart. Email your street number and name to [knb@norfolk.gov](mailto:knb@norfolk.gov), and you will receive a reminder the Friday before collection.



### Questions?

[www.NorfolkTrash.com](http://www.NorfolkTrash.com)

757-441-5813 • [bulkwst@norfolk.gov](mailto:bulkwst@norfolk.gov)

# CITY OF NORFOLK

## Waste Information



HOUSEHOLD TRASH  
CURBSIDE RECYCLING  
YARD WASTE

HOUSEHOLD HAZARDOUS WASTE  
DOCUMENT SHREDDING SERVICES  
ELECTRONICS RECYCLING

[www.NorfolkTrash.com](http://www.NorfolkTrash.com)

757-441-5813



## GENERAL SET OUT RULES

- Items may be taken to the curb beginning at 5:00 p.m. the day before collection and no later than 7:00 a.m. the day of collection.
- Place containers three feet apart and six feet from vehicles, poles and other obstructions.
- Carts must be removed from the curb by 11:30 p.m. the day of collection.
- Cart lid should be closed.
- Wheels should face residence, so lid opens toward the street.



## YARD WASTE & TIRES

- Yard waste is collected on the same day as regular trash collection.
- Yard waste must be placed in clear plastic bags or a 30-gallon container.
- Yard waste placed in colored trash bags will receive a warning notice or fine and may not be collected.
- Limbs and branches must be tied in bundles no longer than four feet long and no larger than 18 inches in diameter.
- Up to 20 clear bags, 20 bundles or three cubic yards of yard waste per household is accepted per collection.
- Lawn services and contractors are responsible for removing yard waste generated.
- Collection of tires is limited to four tires per collection day and 12 tires in one year.

## HOUSEHOLD TRASH

- All trash should be bagged.
- For trash that does not fit inside the green cart, make a Bulk Collection Request by calling 441-5813 or visiting [www.NorfolkTrash.com](http://www.NorfolkTrash.com) by 3:00 p.m. the business day before regular collection.

### CART REQUEST

To request a blue recycling cart or green trash cart, residents can visit [www.NorfolkTrash.org](http://www.NorfolkTrash.org), call 441-5813 or email [bulkwst@norfolk.gov](mailto:bulkwst@norfolk.gov). Households and businesses on the recycling collection service can receive a second blue recycling cart for FREE!

### HOLIDAY COLLECTION INFORMATION

Collection occurs Tuesday through Friday of each week, with the exception of these holidays:

- New Year's Day
- Independence Day
- Thanksgiving Day
- Christmas Day

Alternate collection for these holidays will be announced two weeks prior to the holiday.

## CURBSIDE RECYCLING

- Collection occurs every other week on the same day as regular trash collection. Call 441-5813 or visit [www.NorfolkTrash.com](http://www.NorfolkTrash.com) to view your collection schedule.
- Items do not have to be separated.
- Place items directly into blue cart or paper bags; no plastic bags permitted.
- Acceptable items include: newspaper, glass (clear, brown and green), plastic bottles & jugs (those with a spout), steel cans, unwanted mail, cardboard (corrugated, cardboard & chipboard), magazines, telephone books, and aluminum cans, pie plates and foil. Shredded paper must be ribbon cut and placed in a paper bag to prevent litter.
- Items NOT accepted for recycling: Plastic bags, Styrofoam, yard waste, wide mouth plastic containers, cross-cut shredded paper, scrap metal.
- Recyclable materials that do not fit inside the blue cart should be taken to one of the Recycling Drop off Centers. Call 441-5813 or visit [www.NorfolkTrash.com](http://www.NorfolkTrash.com) for locations.